

# Cookie Policy

## What are cookies?

Cookies are small text files that a website stores on your device when you visit. They are widely used to make websites work, to remember your preferences, and to provide information to the site owner about how visitors use the site.

Some cookies are placed by the website you are visiting (first-party cookies). Others are placed by third-party services that appear on the page, such as analytics tools or embedded content.

## How we use cookies

Caldora Compliance uses cookies in two contexts: on our public-facing website at [caldoracompliance.co.uk](http://caldoracompliance.co.uk), and within the Caldora Compliance platform used by registered users.

We only use cookies where we have a valid reason to do so. The sections below explain exactly what cookies we set and why.

## Cookies on the Caldora Compliance platform

When you log in to the Caldora Compliance platform, we set a strictly necessary session cookie to keep you securely authenticated during your session. This cookie is essential to the operation of the platform — without it, you cannot remain logged in.

Cookie name	Purpose	Duration	Type
next-auth.session-token	Maintains your authenticated session in the Caldora Compliance platform	Session (expires on logout or browser close)	Strictly necessary
next-auth.csrf-token	Protects against cross-site request forgery attacks	Session	Strictly necessary
next-auth.callback-url	Remembers where to redirect you after login	Session	Strictly necessary

Strictly necessary cookies do not require your consent under UK privacy law. We do not use these cookies to track you or to collect information about your browsing behaviour beyond what is needed to keep your session secure.

## Cookies on our public website

Our public website at [caldoracompliance.co.uk](http://caldoracompliance.co.uk) currently uses no cookies other than any that may be set by your browser or device automatically. We do not currently use analytics, advertising or tracking cookies on our public website.

If we introduce analytics or other optional cookies on our website in the future, we will update this policy and display a cookie consent banner giving you the choice to accept or decline non-essential cookies before they are set.

## **Analytics cookies (not currently active)**

We are considering adding website analytics to help us understand how visitors use caldoracompliance.co.uk and improve the experience. If we do so, we will use a privacy-respecting analytics tool and will seek your consent before setting any analytics cookies.

When analytics are enabled, this section will be updated to list the specific cookies used, their purpose, duration and the opt-out mechanism. Until then, no analytics cookies are set on our public website.

## **Third-party cookies**

We do not currently embed third-party content (such as social media widgets, video players or advertising) on our website or platform that would cause third parties to set cookies on your device without your knowledge.

If you follow links from our website to third-party sites, those sites will have their own cookie policies which we do not control. We recommend reviewing the cookie policy of any third-party site you visit.

## **Managing and controlling cookies**

You can control and manage cookies in several ways:

- Browser settings — all modern browsers allow you to view, block or delete cookies. Use your browser's help function to find out how. Note that blocking all cookies may affect the functionality of websites you visit, including your ability to stay logged in to the Caldora Compliance platform.
- Opt-out tools — where we use optional analytics or tracking tools in the future, we will provide a specific opt-out mechanism within our cookie consent banner.

## **Useful links for managing cookies in common browsers:**

- Google Chrome: [support.google.com/chrome/answer/95647](https://support.google.com/chrome/answer/95647)
- Mozilla Firefox: [support.mozilla.org/kb/cookies-information-websites-store-on-your-computer](https://support.mozilla.org/kb/cookies-information-websites-store-on-your-computer)
- Microsoft Edge: [support.microsoft.com/microsoft-edge/delete-cookies-in-microsoft-edge](https://support.microsoft.com/microsoft-edge/delete-cookies-in-microsoft-edge)
- Apple Safari: [support.apple.com/guide/safari/manage-cookies-and-website-data](https://support.apple.com/guide/safari/manage-cookies-and-website-data)

## **Changes to this policy**

We will update this Cookie Policy if our use of cookies changes — for example, if we introduce analytics cookies on our website. We will notify registered platform users of any material changes by email. The current version is always available at [caldoracompliance.co.uk/cookies](https://caldoracompliance.co.uk/cookies).

## **Contact us**

If you have any questions about how we use cookies, please contact us at [info@caldoracompliance.co.uk](mailto:info@caldoracompliance.co.uk).